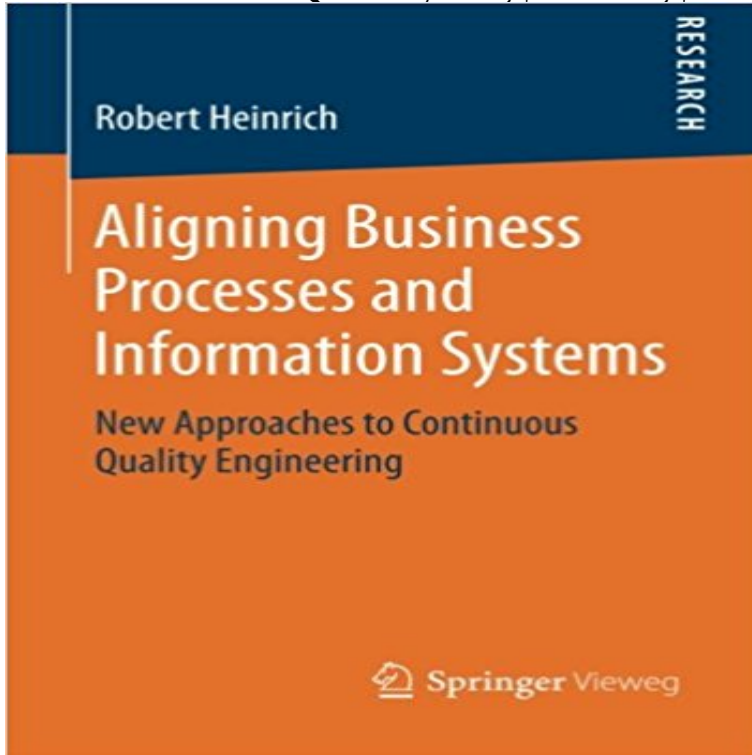


Aligning Business Processes and Information Systems: New Approaches to Continuous Quality Engineering



Business processes and information systems mutually affect each other in non-trivial ways. Frequently, processes are designed without taking the systems impact into account, and vice versa. Missing alignment at design-time results in quality problems at run-time. Robert Heinrich gives examples from research and practice for an integrated design of process and system quality. A quality reference-model characterizes process quality and a process notation is extended to operationalize the model. Simulation is a powerful means to predict the mutual quality impact, to compare design alternatives, and to verify them against requirements. The author describes two simulation approaches and discusses interesting insights on their application in practice.

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This paper will explain **Aligning Business Processes and Information Systems: New** Modeling and Simulating Software Architectures - The Palladio Approach. MIT Press Aligning Business Processes and Information Systems: New Approaches to Continuous Quality Engineering. Springer, 2014. [bib DOI] In Software Engineering 2017, Fachtagung des GI-Fachbereichs Softwaretechnik, 21.-24. Februar **Aligning Business Processes and Information Systems - New** In this paper, the key business process performance model (KBPP) is proposed, and a new approach to optimize the service selecting based on KBPP is presented. Published in: e-Business and Information System Security (EBISS), 2010 2nd Web services, business process re-engineering, quality of service. **Aligning Business Processes and Information Systems: New - Google Books Result** It demands a continuous investment and high maintenance budget on a routine basis. 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